GOVERNMENT OF INDIA
CIVIL AVIATION
LOK SABHA

UNSTARRED QUESTION NO:6140
ANSWERED ON:05.05.2003
HARRASSMENT OF PASSENGERS
KAMBALAPADU E. KRISHNAMURTHY;VILAS BABURAO MUTTEMWAR

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether there have been a number of cases of alleged misbehaviour and harassement of passengers by the staff of the airlines, both private and Government;

(b) whether the Government ordered an enquiry into the recent incident of alleged misbehaviour by the private airline staff with a VVIP; and

(c) if so, the outcome of the enquiry alongwith the action taken by the Government thereon?

Answer

MINISTER OF STATE IN THE MINISTRY OF CIVIL AVIATION (SHRI SHRIPAD YESSO NAIK)
(a):- No, Sir.

(b) and (c):- There has been a news report about an incident involving a Union Minister with the staff of a private airline at Mumbai on 25.3.2003. The incident is being enquired into by the Joint Director General of Civil Aviation.